

Water and Wastewater Utilities Workshop



D H E C



PROMOTE



PROTECT



PROSPER

South Carolina Department of Health
and Environmental Control



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and Environmental Control

Office of Regulatory Staff and DHEC

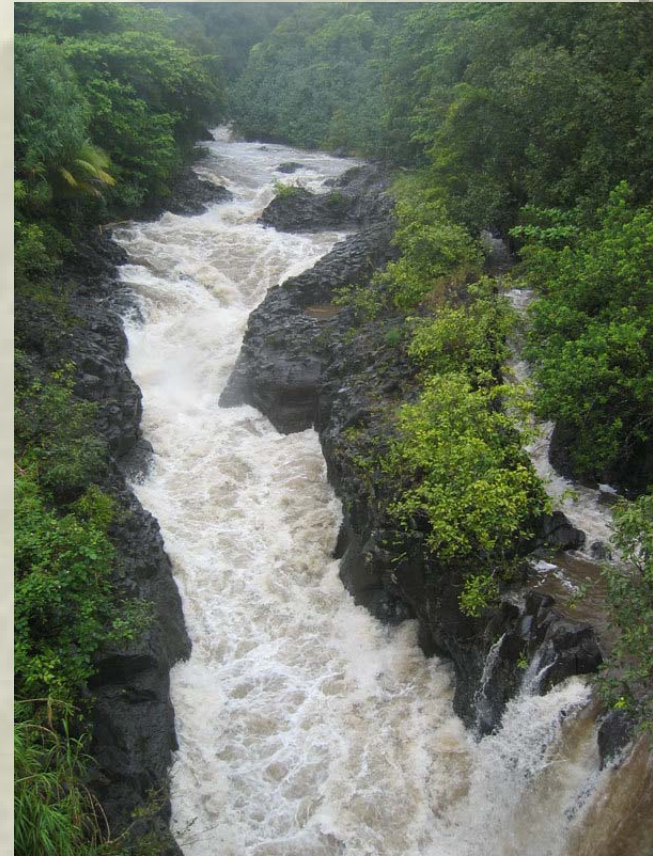
Water and Wastewater Workshop

Willie J. Morgan, P.E.

November 29, 2006

GOVERNMENTAL REGULATIONS

Genesis 1:20-21 “And God said, Let the **waters** bring forth abundantly the moving creature that hath life, and fowl *that* may fly above the earth in the open firmament of heaven. And God created great whales, and every living creature that moveth, which the **waters** brought forth abundantly, after their kind, and every winged fowl after his kind: and God saw that *it was* good.”



Honey, why is the water bill so high?



Water Influences all Aspects of Life

We never know the worth of water till the well is dry. ~Thomas Fuller, Gnomologia, 1732

- * Just a drop in the bucket.*
- * Still water runs deep.*
- * You can lead a horse to water but you can't make him drink.*
- * We'll cross that bridge when we come to it.*
- * This is just the tip of the iceberg.*
- * Sink or swim.*
- * When it rains it pours.*
- * Go with the flow*
- * Walking on water*

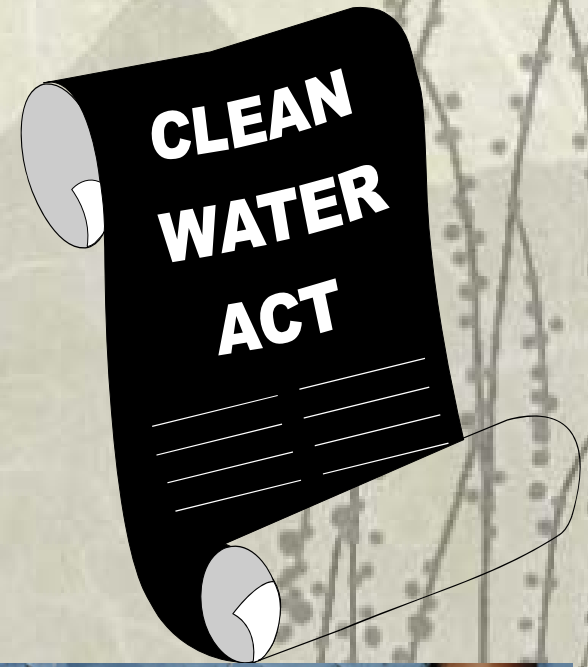
WELCOME

- ❖ **Administrative Logistics**
- ❖ **Agenda**
- ❖ **Questions and Answers**
- ❖ **Certificates**
- ❖ **Folder Information**
- ❖ **Evaluations**



Legislative Update

- ❖ PROPOSED CHANGES TO 26 S.C. CODE ANN. REGS. 103-500 ET. SEQ. (1976 & SUPP. 2005) (SEWER UTILITIES) AND 103-700 ET. SEQ. (1976 & SUPP. 2005) (WATER UTILITIES)



AGENCY OVERSIGHT

- ❖ South Carolina Office of Regulatory Staff
- ❖ Public Service Commission of South Carolina
- ❖ South Carolina Dept. of Health Environmental Control
- ❖ South Carolina Dept. of Labor, License, & Regulations
- ❖ Electronic Information Availability
- ❖ Report Submission Location

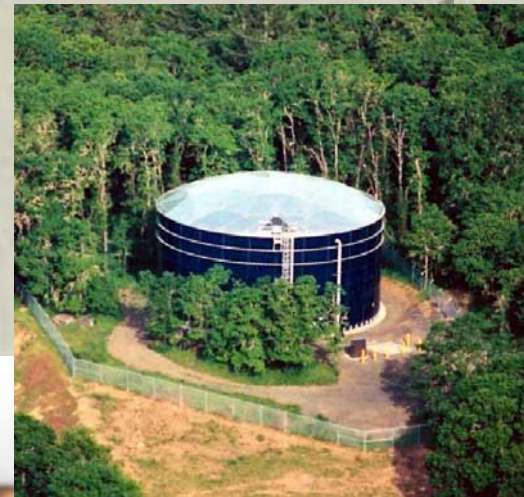


HOT ISSUES

- ❖ Overcharging by Utility
- ❖ Unauthorized Charges
- ❖ Unapproved Service Area
- ❖ Performance Bond
- ❖ Management Audit of Utilities, Inc.
- ❖ Rate Cases
- ❖ Environmental Compliance

THE FUTURE

- Major capital investment is needed and private-investor owned utilities can and should play a role in meeting this need
- Communicating the value of water will continue to be a challenge
- Regulatory and structural change can help assure quality service at a reasonable price



CONSUMER SERVICE CONTACT INFORMATION

1-800-922-1531

OR

803-737-5230



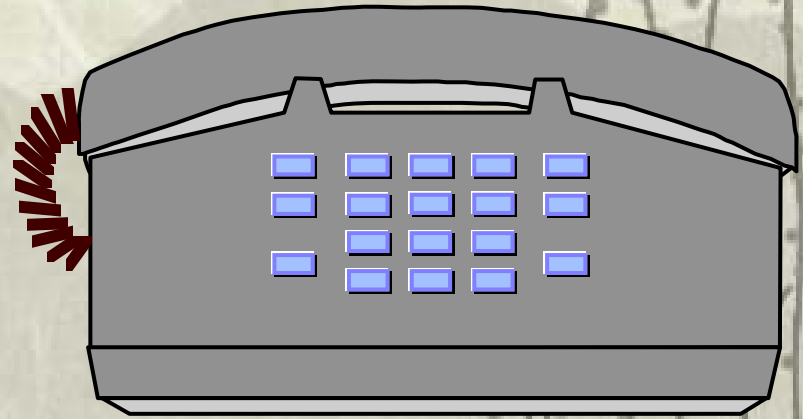
CALL US!!

(803) 737-0800

(803) 737-0801 Fax

wmorgan@regstaff.sc.gov

<http://www.regulatorystaff.sc.gov>



DHEC Contact Information

(803) 898-4300

<http://www.scdhec.net/eqc/water/index.html>